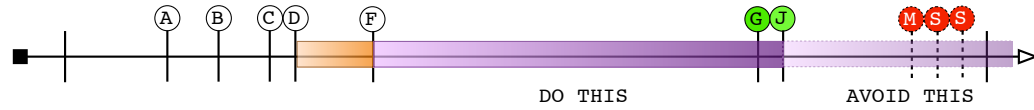
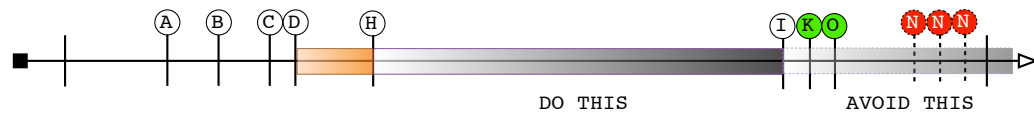


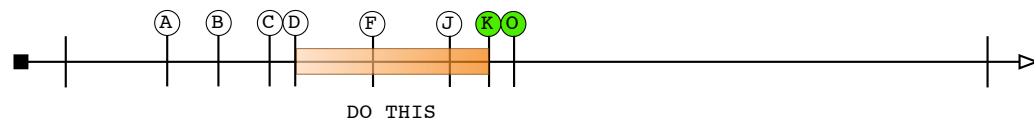
Action: Do Nothing the process will resolve itself. Intelligently estimate how long the running process will take and be careful to fix and resolve issues after a lengthy snooze.



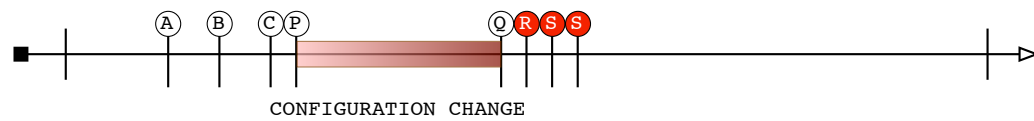
Action: Resolve the PD ticket manually because its status has become orphaned due to system or DBA processes. Pager Duty will page again, only if the database remains in an unhealthy state. Avoid steps M & S by ensuring that step J is complete.



Action: CRON processes correctly disable and enable monitoring. PD and Nagios are in synch.



Action: Good Process dba acknowledges and manually resolves PD after work is done. PD and Nagios are all in synch.



Action: Wrong Process AOS should not resolve our tickets. Configuration change needed.